Choosing the right hospital: Your health care. Your choice.

Choosing a hospital for your procedure is an important and personal decision. To make the choice that’s right for you, you need the right information. So we do the legwork for you and identify top-performing hospitals as Centers of Excellence for 29 common procedures.

Helping you choose

First, we look at data from external sources to gather information about what other hospital patients have experienced, including costs. Next, we measure how well the hospital performed based on public information on readmissions and quality data from HealthShare Technology/WebMD®. Then, we review what the hospital charges and the average length of stay for the procedure.

Based on this information, we rank the hospital with one, two or three stars for both quality results and cost efficiency. You can find these rankings in our online directory of hospitals on myCIGNA.com. Hospitals that earn the highest rating of three stars for quality and cost efficiency are named a Center of Excellence. It’s an instant way for you to compare hospitals in your area so you can choose the hospital that’s right for you.

Go to myCIGNA.com to compare in-network hospitals for quality and cost and make your choice with confidence.

Procedures

CARDIAC CARE
Angioplasty
Cardiac Catheterization
Cardiac Pacemaker Implant
Coronary Artery Bypass Grafting
Heart Attack
Heart Failure
Heart Valve Replacement
Irregular Heartbeat

GENERAL SURGERY
Colon Surgery
Gall Bladder Removal – Laparoscopic
Prostatectomy – Radical
Hysterectomy – Total Abdominal

NEUROLOGIC
Craniotomy – Adult
Stroke
Head and Neck Endarterectomy

GASTROENTEROLOGY
GI Hemorrhage
Gastric Bypass

OBSTETRICS
Cesarean Section
Vaginal Delivery
Premature Infant
Premature Infant – Major Problems

ORTHOPEDICS
Disc Surgery
Spinal Fusion
Hip Replacement – Total
Knee Replacement – Total

RESPIRATORY
Acute Bronchitis – Pediatric
Asthma – Pediatric
Chronic Obstructive Pulmonary Disorder (COPD)
Pneumonia – Adult
Searching the directory

When you use myCIGNA.com to find a hospital, your search results will list Center of Excellence hospitals or hospitals with the highest overall rankings at the top. Rankings of one, two or three stars will also be shown. Three stars is the highest rating. If a hospital doesn’t have enough data, you won’t see a score.

Remember

- Always talk with your doctor about what decision and hospital is right for you.
- You don’t have to use a hospital that’s been named a Center of Excellence. However, choosing a Center of Excellence hospital may give you better results and/or lower costs.
- Participating hospitals are reviewed regularly. Some hospitals may not have treated enough CIGNA customers for a condition or procedure to be evaluated as a Center of Excellence.
- Scores are relative and based on statistical analysis. Your own experiences may be different, depending on the services you received, length of your stay and your plan coverage. Your costs may fall outside the estimated cost range provided.

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